

# NEW UTILITY BILL FOR THE CITY OF SALEM

The City of Salem has implemented a new utility billing system. As a result, the City of Salem would like to introduce a new, improved utility bill to our citizens. This sample should help you understand the layout of the new bill. Please review the sample below. For questions about your bill, contact the Utility Billing Department at (540) 375-3026.

## Units

The basic unit of measurement for service(s)  
KWH = Kilowatt Hours  
HGAL = Hundred Gallons

## Account Number

Please refer to this number when inquiring about your account.



Collections: (540) 375-3021  
Billing: (540) 375-3026  
Hours: M-F 8:00-5:00

Account No	Account Name
11111-001	DOE JANE
Service Address	
114 BROAD ST	
Total Amount Due	Due Date
\$109.58	7/30/2014

DOE JANE  
114 BROAD ST  
SALEM, VA 24153

## Meter Read Details

Meter No	Service	Read Dates	Days	Previous	Current	Usage	Units	Mult
W7501	Water	05/28/14-06/26/14	29	5306	5320	14	HGAL	1
26514227	Electric	05/28/14-06/26/14	29	56588	57124	536	KWH	1

## Account Activity

PREVIOUS BALANCE	
	\$53.32
PAYMENTS RECEIVED	
	(\$53.32)
PENALTIES	
	\$0.00
ADJUSTMENTS	
	\$0.00
BALANCE AT BILLING	
	\$0.00
CURRENT CHARGES	
WATER	\$18.11
SEWER	\$29.96
ELECTRIC	\$51.00
TOTER FEE	\$7.00
TAXES	\$3.51
TOTAL CURRENT CHARGES	
	\$109.58
TOTAL AMOUNT DUE	
	\$109.58

## Comments

Messages for customers may appear in this box.

### Comments:

Real Estate Tax Freeze for elderly or disabled. Can you qualify? Call 375-3019 to apply during July.  
\*\*\* Balance Due will be Bank Drafted. \*\*\*  
\*\*\* Budget Billing Plan in effect \*\*\*

Date payment is due to avoid late penalties

Total Amount Due Including any unpaid balances.

Please detach and return bottom portion with payment. Retain top portion for your records.



Make checks payable to City of Salem



DOE JANE  
114 BROAD ST  
SALEM, VA 24153

Account Number	C1	11111-001
Due Date		7/30/2014
Balance as of 7/11/2014		\$0.00
Current Charges		\$109.58
TOTAL DUE		\$109.58
TOTAL ENCLOSED		

CITY OF SALEM  
PO BOX 869  
SALEM, VA 24153

000005213200100010958000109584

## Detach Bottom Portion

Write in amount paying. Insert into envelope provided.  
Please write account number on check.

Additional information will be printed on the back of your bill.